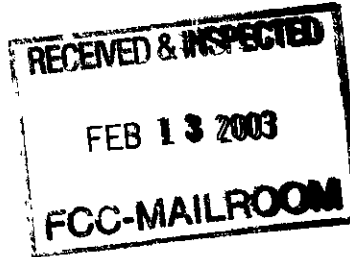




Oregon

Theodore R. Kulongoski, Governor

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Public Utility Commission
550 Capitol Street NE, Suite 215
Mailing Address: PO Box 2148
Salem, OR 97308-2148
Consumer Services
1-800-522-2404
Local: 503-378-6600
Administrative Services
503-373-7394

December 8, 2003

Confirmed

APR 07 2004

Distribution Center

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
c/o Vistrionix, Inc
236 Massachusetts Avenue, NE, Suite 110
Washington, DC 20002

SUBJECT: CC DOCKET NO. 94-129

Pursuant to the procedures established in the FCC's First Order on Reconsideration in CC Docket No. 94-129 released May 3, 2000, the Oregon Public Utility Commission is electing to take primary responsibility for resolving Oregon consumers' slamming complaints as of January 1, 2004. The information required to be included in the state notification by 47 C F R. Section 64.1110(a) and Paragraph 29 of the May order is provided below

Complaint Process

Method of Filing: Consumers may contact the Oregon Public Utility Commission regarding their slamming complaints by letter, fax, email or telephone call to the Commission.

Location of Filing.

Mailing address

Oregon Public Utility Commission
PO Box 2148
Salem, OR 97308-2148

Toll-free consumer complaints

1-800-522-2404

Salem area residents:

503-378-6600

Facsimile number

503-378-5743

E-mail:

puc.consumer@state.or.us

On-line complaint filing:

www.puc.state.or.us

Filing fees: None

No. of Copies rec'd 0
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Documentation the Consumer Must Provide Staff will request a copy of the page of the consumer's telephone bill that contains the alleged unauthorized carrier's charges. An investigator will contact the alleged unauthorized carrier and request proof that, prior to switching the consumer, the carrier obtained authorization from the consumer.

Procedure (Safeguards, Deadlines, Appeal Rights) In the past, Oregon consumer slamming complaints were addressed by the Oregon Department of Justice, Consumer Fraud Division under the Unlawful Trade Practices Act. As a result, Oregon Public Utility Commission is in the process of preparing draft rules to implement the regulation of slamming complaints. However, the Oregon Public Utility Commission will follow the FCC established procedures for formal resolution of these complaints.

FCC-State Coordination:

Reporting: The Oregon Public Utility staff enters each slamming complaint that is investigated into our complaint database. In accordance with Paragraph 34 of the May Order, we agree to file information regularly with the FCC that details slamming activity in Oregon to facilitate joint enforcement activities.

Coordination The primary contact for the FCC for coordination of FCC Complaint referrals and State reporting is Clark Jackson, Manager, Consumer Services Section. His telephone number is 503-373-1827. His FAX number is 503-378-5743 and his e-mail is clark.jackson@state.or.us

The Oregon Public Utility Commission looks forward to working with the FCC to eliminate slamming of telecommunications customers.

Sincerely,

A handwritten signature in black ink, appearing to read "Rick Willis", is written over a horizontal line.

Rick Willis, Executive Director
Public Utility Commission

cc: FCC Consumer Information Bureau Chief